# <u>Level Access –</u> <u>AMP Accessibility Conformance Report Internal Edition</u>

(Based on VPAT® Version 2.4)

Name of Product/Version: AMP (Level Access's Accessibility Management Platform)

Report Date: April 2023

**Product Description:** The Accessibility Management Platform, or AMP, is your organizational command center, solving the complexity and challenges of enterprise-wide management so you can quickly and efficiently build, test, and maintain accessible systems. AMP's powerful testing engine and workflow, intelligent reporting, and accessible development best practices, allow organizations to build, test, and maintain accessible software quickly and efficiently.

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Notes: Testing was performed on Microsoft Windows 10 PCs with Google Chrome and Firefox.

**Evaluation Methods Used:** Evaluation of AMP involved a combination of manual and functional testing. Level Access (Level) comprehensively tested a selection of pages representative of AMP using a testing methodology that is aligned with the Web Accessibility Conformance Evaluation Methodology 1.0., Assistive technology including a screen reader (JAWS), screen magnification (ZoomText), and speech recognition (Dragon), were used along with exclusive use of the keyboard, and manual inspection of code and review of Accessibility API output to determine support for the WCAG, Section 508, and EN 301549 criteria.

#### **Applicable Standards/Guidelines**

This report covers the degree of conformance for the following accessibility standard/guidelines:



Standard/Guideline	Included In Report
	Level A (Yes)
Web Content Accessibility Guidelines 2.0	Level AA (Yes)
	Level AAA (No)
	Level A (Yes)
Web Content Accessibility Guidelines 2.1	Level AA (Yes)
	Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22,	(Vee)
<u>2018</u>	(Yes)
EN 301 549 Accessibility requirements suitable for public procurement of ICT products	(Vaa)
and services in Europe, - V3.1.1 (2019-11)	(Yes)

#### **Terms**

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

#### **WCAG 2.1 Report**

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 Web, Sections 10.1-10.4 of Chapter 10 Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 Documentation
- Revised Section 508: Chapter 5 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 602.3 Electronic Support Documentation.



Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the <u>WCAG 2.0 Conformance</u> Requirements.

**Table 1: Success Criteria, Level A** 

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria  9.1.1.1 (Web)  10.1.1.1 (Non-web document)  11.1.1.1.1 (Open Functionality Software)  11.1.1.1.2 (Closed Functionality Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Web: Supports	Web: AMP provides appropriate text equivalents to all non-text content. Decorative content is marked as decorative, except for the following advisory note:  • A few redundant non-text elements in exported PDF documents are not marked as decorative artifacts. Because they are decorative, not marked as content, and redundant, there is no impact on the user.

Criteria	Conformance Level	Remarks and Explanations
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria  • 9.1.2.1 (Web)  • 10.1.2.1 (Non-web document)  • 11.1.2.1.1 (Open Functionality Software)  • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs) Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Supports	Web: AMP does not contain either audio- only or video-only content.



Criteria	Conformance Level	Remarks and Explanations
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.2 (Web) • 10.1.2.2 (Non-web document) • 11.1.2.2 (Open Functionality Software) • 11.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: AMP does not contain pre- recorded synchronized media.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.3 (Web) • 10.1.2.3 (Non-web document) • 11.1.2.3.1 (Open Functionality Software) • 11.8.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: AMP does not contain pre- recorded synchronized media.



Criteria	Conformance Level	Remarks and Explanations
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria  • 9.1.3.1 (Web)  • 10.1.3.1 (Non-web document)  • 11.1.3.1.1 (Open Functionality Software)  • 11.8.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs) Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Partially Supports	Web: AMP correctly conveys information, structure, and relationships, such as those communicated by headings, lists, data tables, and forms. A few items which materially conform, but could be improved are:  • The Use Case PDF export use tables are missing table header cells in the scorecard and problem/summary tables. The same information is provided alternatively in HTML and linked from the same page as the PDF.  • In a few locations, such as Asset Testing Control, the heading level may be less than ideal, but does communicate each heading. However, it could be improved for clarity of structure.  • Nested standards that appear on the best practice page's standards tab use list structures with one item each when multiple list items are at the same level and should be in the same nested list item. The proper hierarchy is conveyed although ideally, these items would be in a single list.



Criteria	Conformance Level	Remarks and Explanations
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.2 (Web) • 10.1.3.2 (Non-web document) • 11.1.3.2.1 (Open Functionality Software) • 11.1.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: AMP provides content in a meaningful sequence to support navigation and correct reading order.
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria  9.1.3.3 (Web)  10.1.3.3 (Non-web document)  11.1.3.3 (Open Functionality Software)  11.1.3.3 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Web: Supports	Web: AMP does not solely rely on Instructions that use sensory characteristics for understanding or operation.



Criteria	Conformance Level	Remarks and Explanations
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.1 (Web) • 10.1.4.1 (Non-web document) • 11.1.4.1 (Open Functionality Software) • 11.1.4.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: AMP provides equivalents for the uses of color to convey or distinguish information, actions, or responses.
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.2 (Web) • 10.1.4.2 (Non-web document) • 11.1.4.2 (Open Functionality Software) • 11.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: AMP does not contain audio content.



Criteria	Conformance Level	Remarks and Explanations
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.1 (Web) • 10.2.1.1 (Non-web document) • 11.2.1.1.1 (Open Functionality Software)		Web: The AMP interface provides keyboard operation for all functionality
<ul> <li>11.2.1.1.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> </ul>	Web: Supports	that can be operated with a pointer. The user interface is fully accessible from the keyboard.
<ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> 2.1.2 No Keyboard Trap (Level A)		
Also applies to: EN 301 549 Criteria • 9.2.1.2 (Web) • 10.2.1.2 (Non-web document)		
<ul> <li>11.2.1.2 (Open Functionality Software)</li> <li>11.2.1.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>	Web: Supports	Web: AMP does not contain functionality with a keyboard trap.
Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
2.1.4 Character Key Shortcuts (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.1.4 (Web) • 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: AMP does not use single character key shortcuts.
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.1 (Web) • 10.2.2.1 (Non-web document) • 11.2.2.1 (Open Functionality Software) • 11.2.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: AMP does not contain a time limit set by the content. AMP prompts the user before the session is about to expire and allows the user to request additional time.



Criteria	Conformance Level	Remarks and Explanations
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: AMP provides functionality to pause and hide any of its auto-updating content.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software) • 11.2.3.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: AMP does not contain flashing content.



Criteria	Conformance Level	Remarks and Explanations
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria  • 9.2.4.1 (Web)  • 10.2.4.1 (Non-web document) – Does not apply  • 11.2.4.1 (Open Functionality Software) – Does not apply  • 11.2.4.1 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs) Revised Section 508  • 501 (Web)(Software) – Does not apply to non-web software  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	Web: AMP provides a mechanism for skipping repetitive content. The skip link works as expected in Firefox and Chrome browsers tested.



Criteria	Conformance Level	Remarks and Explanations
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria  • 9.2.4.2 (Web)  • 10.2.4.2 (Non-web document)  • 11.2.4.2 (Open Functionality Software) - Does not apply  • 11.2.4.2 (Closed Software) - Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs) Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Supports	Web: AMP provides meaningful page titles that describe their topic or purpose. The email that is sent inviting people to review an AMP report does not contain a page title although it does contain an email subject line which acts as a page title to materially meet the criterion.
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria  • 9.2.4.3 (Web)  • 10.2.4.3 (Non-web document)  • 11.2.4.3 (Open Functionality Software)  • 11.2.4.3 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Supports	Web: In all cases, the focus order when using AMP is correct, including the management of focus, such as to set focus to the start of a custom dialog when one appears, or to an error message at the top of a form.



Criteria	Conformance Level	Remarks and Explanations
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria  • 9.2.4.4 (Web)  • 10.2.4.4 (Non-web document)  • 11.2.4.4 (Open Functionality Software)  • 11.2.4.4 (Closed Software  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Supports	Web: All links in AMP identify their purpose, within context.
2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.1 (Web) • 10.2.5.1 (Non-web document) • 11.2.5.1 (Open Functionality Software) • 11.2.5.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: AMP does not use multipoint or path-based gestures for operation.



Criteria	Conformance Level	Remarks and Explanations
2.5.2 Pointer Cancellation (Level A 2.1 only)  Also applies to: EN 301 549 Criteria  • 9.2.5.2 (Web)  • 10.2.5.2 (Non-web document)  • 11.2.5.2 (Open Functionality Software)  • 11.2.5.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply	Web: Supports	Web: AMP uses single pointer functionality that is triggered on the up event.
2.5.3 Label in Name (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.3 (Web) • 10.2.5.3 (Non-web document) • 11.2.5.3.1 (Open Functionality Software) • 11.2.5.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: AMP provides user interface elements with accessible names that include the same text of their visible labels.



Criteria	Conformance Level	Remarks and Explanations
2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: EN 301 549 Criteria  • 9.2.5.4 (Web)  • 10.2.5.4 (Non-web document)  • 11.2.5.4 (Open Functionality Software)  • 11.2.5.4 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply	Web: Supports	Web: AMP does not contain any functionality that operates on device or user motion.
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document) • 11.3.1.1.1 (Open Functionality Software) • 11.3.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	<ul> <li>Web: The default human language of each web page can be programmatically determined. Exceptions include:</li> <li>The language of exported PDF documents is not programmatically set by default to English.</li> <li>The language of emails, such as the report invitation email, does not communicate the primary language of the document.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria  • 9.3.2.1 (Web)  • 10.3.2.1 (Non-web document)  • 11.3.2.1 (Open Functionality Software)  • 11.3.2.1 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Supports	Web: No component in AMP activates or changes content when a user places focus on that component.
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria  • 9.3.2.2 (Web)  • 10.3.2.2 (Non-web document)  • 11.3.2.2 (Open Functionality Software)  • 11.3.2.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Supports	Web: No component in AMP activates or changes context when the setting of a user interface component is changed, except where a user has been advised of that behavior.



Criteria	Conformance Level	Remarks and Explanations
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.1 (Web) • 10.3.3.1 (Non-web document) • 11.3.3.1.1 (Open Functionality Software) • 11.3.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: AMP identifies fields in error at the top of the form and offers links to navigate directly to the affected fields.
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria  • 9.3.3.2 (Web)  • 10.3.3.2 (Non-web document)  • 11.3.3.2 (Open Functionality Software)  • 11.3.3.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Supports	Web: AMP provides labels and instructions in all applicable cases. Its forms display asterisks to indicate fields that are required.



#### 4.1.1 Parsing (Level A)

Also applies to:

EN 301 549 Criteria

- 9.4.1.1 (Web)
- 10.4.1.1 (Non-web document)
- 11.4.1.1.1 (Open Functionality Software)
- 11.4.1.1.2 (Closed Software) Does not apply
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

**Revised Section 508** 

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Web: All markup in AMP is valid and well-formed.

A small number of elements across the platform have duplicate attributes, for example, a few elements have a class attribute that contains two identical class names, but these cause no impact to the user of assistive technology and do not impact any other criteria being met. This criterion can be met in combination with user agent and assistive technology support.

The Accessibility Guidelines Working Group at the W3C has issued a note indicating this criterion is obsolete and should not be considered for WCAG 2.0 and 2.1 and it has been removed from WCAG 2.2.

Since this criterion was written, the HTML Standard has adopted specific requirements governing how user agents must handle incomplete tags, incorrect element nesting, duplicate attributes, and non-unique IDs. Although the HTML Standard treats some of these cases as non-conforming for authors, it is considered to "allow these features" for the purposes of this Success Criterion because the specification requires that user agents support handling these cases consistently.

Web: Supports



Criteria	Conformance Level	Remarks and Explanations
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria  • 9.4.1.2 (Web)  • 10.4.1.2 (Non-web document)  • 11.4.1.2.1 (Open Functionality Software)  • 11.4.1.2.2 (Closed Software) – Not required  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Supports	Web: For all elements, AMP provides appropriate names, and values.  • Only buttons that open tooltips used in a small number of widgets do not have a role of button but are interactive. However, the accessible name does communicate that they are actionable as a popup providing the same information in text.



**Table 2: Success Criteria, Level AA** 

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: AMP does not contain live synchronized media.

Criteria	Conformance Level	Remarks and Explanations
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: No content requiring audio description is present in AMP.
1.3.4 Orientation (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.3.4 (Web) • 10.1.3.4 (Non-web document) • 11.1.3.4 (Open Functionality Software) • 11.1.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: AMP does not restrict its view or operation to a single display orientation.



Criteria	Conformance Level	Remarks and Explanations
1.3.5 Identify Input Purpose (Level AA 2.1 only)  Also applies to: EN 301 549 Criteria  9.1.3.5 (Web)  10.1.3.5 (Non-web document)  11.1.3.5.1 (Open Functionality Software)  11.1.3.5.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508 – Does not apply	Web: Supports	Web: AMP does not generally request information about the user. A small number of input fields, such as username, password, name, and email address, ask information about the current user and communicate this programmatically.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria  • 9.1.4.3 (Web)  • 10.1.4.3 (Non-web document)  • 11.1.4.3 (Open Functionality Software)  • 11.1.4.3 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Supports	Web: AMP's visual representation of text has a sufficient contrast ratio.



Criteria	Conformance Level	Remarks and Explanations
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: Text can be resized without assistive technology up to 200% without the loss of content or functionality in AMP.
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria  • 9.1.4.5 (Web)  • 10.1.4.5 (Non-web document)  • 11.1.4.5.1 (Open Functionality Software)  • 11.1.4.5.2 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Supports	Web: AMP uses text instead of images of text, except where it is essential.



Criteria	Conformance Level	Remarks and Explanations
1.4.10 Reflow (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.10 (Web) • 10.1.4.10 (Non-web document) • 11.1.4.10 (Open Functionality Software) • 11.1.4.10 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: All AMP content can be presented without loss of content or functionality at a width of 320 CSS pixels so that blocks of content can be read without horizontal scrolling.
<ul> <li>1.4.11 Non-text Contrast (Level AA 2.1 only)</li> <li>Also applies to: EN 301 549 Criteria</li> <li>9.1.4.11 (Web)</li> <li>10.1.4.11 (Non-web document)</li> <li>11.1.4.11 (Open Functionality Software)</li> <li>11.1.4.11 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508 – Does not apply</li> </ul>	Web: Supports	Web: All user interface controls, and graphical elements provide sufficient contrast to identify components, states, and focus with a contrast of >= 3:1.



Criteria	Conformance Level	Remarks and Explanations
1.4.12 Text Spacing (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: AMP functions and content are not lost when changing text spacing.
1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports	Web: Most functionality in AMP properly handles additional content appearing on focus or hover with one exception:  • Tooltips cannot be dismissed with escape.



Criteria	Conformance Level	Remarks and Explanations
<ul> <li>2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria  <ul> <li>9.2.4.5 (Web)</li> <li>10.2.4.5 (Non-web document) – Does not apply</li> <li>11.2.4.5 (Open Functionality Software) – Does not apply</li> <li>11.2.4.5 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> </li> </ul>	Web: Supports	Web: AMP provides more than one way to locate a web page, except where the web page is a step in a process.



Criteria	Conformance Level	Remarks and Explanations
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: AMP provides headings and labels that accurately describe the topic or purpose of the content they label.
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: AMP provides a visible indication of keyboard focus for actionable elements on the page.



Criteria	Conformance Level	Remarks and Explanations
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria  9.3.1.2 (Web)  10.3.1.2 (Non-web document)  11.3.1.2 (Open Functionality Software) – Does not apply  11.3.1.2 (Closed Software) – Does not apply  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Web: Supports	Web: AMP does not contain passages or phrases of languages that differ from the language of the page.



Criteria	Conformance Level	Remarks and Explanations
<ul> <li>3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria  <ul> <li>9.3.2.3 (Web)</li> <li>10.3.2.3 (Non-web document) – Does not apply</li> <li>11.3.2.3 (Open Functionality Software) – Does not apply</li> <li>11.3.2.3 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> </li> </ul>	Web: Supports	Web: AMP provides consistent navigation across multiple pages within the product.



Criteria	Conformance Level	Remarks and Explanations
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria  • 9.3.2.4 (Web)  • 10.3.2.4 (Non-web document) – Does not apply  • 11.3.2.4 (Open Functionality Software) – Does not apply  • 11.3.2.4 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs) Revised Section 508  • 501 (Web)(Software) – Does not apply to non-web software  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	Web: AMP consistently identifies components with the same functionality consistently across the product.



Criteria	Conformance Level	Remarks and Explanations
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria  • 9.3.3.3 (Web)  • 10.3.3.3 (Non-web document)  • 11.3.3.3 (Open Functionality Software)  • 11.3.3.3 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Supports	Web: AMP provides suggestions for fixing errors where an error can be identified, and a suggestion is appropriate.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria  • 9.3.3.4 (Web)  • 10.3.3.4 (Non-web document)  • 11.3.3.4 (Open Functionality Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Supports	Web: AMP does not contain financial or legal transactions. Where user-controllable data is entered the user can change data and when detectable, error identification is provided.



Criteria	Conformance Level	Remarks and Explanations
4.1.3 Status Messages (Level AA 2.1 only) Also applies to: EN 301 549 Criteria  • 9.4.1.3 (Web)  • 10.4.1.3 (Non-web document)  • 11.4.1.3 (Open Functionality Software)  • 11.4.1.3 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: Status messages, such as success/results, progress, waiting states, or error messages, are indicated programmatically in AMP via ARIA live region or appropriate roles.

**Table 3: Success Criteria, Level AAA** 

Notes: Level AAA criteria were not evaluated for this conformance report.

# **Revised Section 508 Report**

Notes:

## **Chapter 3: Functional Performance Criteria (FPC)**

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	AMP can be used by those without vision.
302.2 With Limited Vision	Supports	AMP can be used by those with limited vision.
302.3 Without Perception of Color	Supports	AMP can be used by those without perception of color.
302.4 Without Hearing	Supports	AMP can be used by those without hearing.
302.5 With Limited Hearing	Supports	AMP can be used by those with limited hearing.
302.6 Without Speech	Supports	AMP can be used by those without speech.
302.7 With Limited Manipulation	Supports	AMP can be used by those with limited manipulation.
302.8 With Limited Reach and Strength	Supports	AMP can be used by those with limited reach and strength.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	AMP can be used by those with limited language, cognitive, and learning abilities.

## **Chapter 4: Hardware**

Notes: Not Applicable

## **Chapter 5: Software**

Notes: Not Applicable

## **Chapter 6: Support Documentation and Services**

Notes: Results for Support Documentation and Services is contained in a separate accessibility conformance report.

# **EN 301 549 Report**

Notes:

## **Chapter 4: Functional Performance Statements (FPS)**

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Supports	AMP can be used by those without vision.
4.2.2 Usage with limited vision	Supports	AMP can be used by those with limited vision.
4.2.3 Usage without perception of colour	Supports	AMP can be used by those with limited vision.
4.2.4 Usage without hearing	Supports	AMP can be used by those without perception of color.
4.2.5 Usage with limited hearing	Supports	AMP can be used by those without hearing.
4.2.6 Usage with no or limited vocal capability	Supports	AMP can be used by those with limited hearing.
4.2.7 Usage with limited manipulation or strength	Supports	AMP can be used by those without speech.
4.2.8 Usage with limited reach	Supports	AMP can be used by those with limited manipulation.
4.2.9 Minimize photosensitive seizure triggers	Supports	AMP can be used by those with limited reach and strength.
4.2.10 Usage with limited cognition, language or learning	Supports	AMP can be used by those with limited language, cognitive, and learning abilities.
4.2.11 Privacy	Supports	AMP maintains the privacy of users.

# **Chapter** 5: **Generic Requirements**

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13.
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6.
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Not Applicable	AMP does not have closed
5.1.3.2 Auditory output delivery		functionality.  AMP does not have closed
including speech	Not Applicable	functionality.
5.1.3.3 Auditory output correlation	Not Applicable	AMP does not have closed
3.1.3.3 Additory odtput correlation	Not Applicable	functionality.
5.1.3.4 Speech output user control	Not Applicable	AMP does not have closed
	''	functionality.  AMP does not have closed
5.1.3.5 Speech output automatic interruption	Not Applicable	functionality.
5.1.3.6 Speech output for non-text	Ni-4 Augustia - Isla	AMP does not have closed
content	Not Applicable	functionality.
5.1.3.7 Speech output for video	Not Applicable	AMP does not have closed
information	Troc, applicable	functionality.
5.1.3.8 Masked entry	Not Applicable	AMP does not have closed
	11	functionality.
5.1.3.9 Private access to personal data	Not Applicable	AMP does not have closed functionality.
	Not Applicable	AMP does not have closed
5.1.3.10 Non-interfering audio output		functionality.
5.1.3.11 Private listening volume	Not Applicable	AMP does not have closed
5.1.5.111 Ilvate listerling volume	Not Applicable	functionality.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.12 Speaker volume	Not Applicable	AMP does not have closed
0.1.0.12 opeaker volume	140t Applicable	functionality.
5.1.3.13 Volume reset	Not Applicable	AMP does not have closed
0.1.0.10 Volumo 1000t	Troc / (ppiloable	functionality.
5.1.3.14 Spoken languages	Not Applicable	AMP does not have closed
, , ,	Т т т т т т т т т т т т т т т т т т т т	functionality.
5.1.3.15 Non-visual error	Not Applicable	AMP does not have closed
identification	7.2.2.4.F.2.2.2.2.2	functionality.
5.1.3.16 Receipts, tickets, and	Not Applicable	AMP does not have closed
transactional outputs	11	functionality.
5.1.4 Functionality closed to text	Not Applicable	AMP does not have closed
enlargement	11	functionality.
5.1.5 Visual output for auditory	Not Applicable	AMP does not have closed
information	11	functionality.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16.
5.1.6.2 Input focus	Not Applicable	AMP's interface is not closed to a keyboard.
5.1.7 Access without speech	Not Applicable	AMP does not have closed functionality.
5.2 Activation of accessibility features	Supports	AMP does not provide its own built-in accessibility features but is created in a way that platform and third-party assistive technology can access it.
5.3 Biometrics	Not Applicable	AMP does not rely on biological characteristics.
5.4 Preservation of accessibility information during conversion	Supports	AMP does not convert content.
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required



Criteria	Conformance Level	Remarks and Explanations
5.5.1 Means of operation	Not Applicable	AMP does not contain mechanical controls.
5.5.2 Operable parts discernibility	Not Applicable	AMP does not contain mechanical controls.
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not Applicable	AMP does not contain locking or toggle controls.
5.6.2 Visual status	Not Applicable	AMP does not contain locking or toggle controls.
5.7 Key repeat	Not Applicable	AMP relies on platform software to supply key repeat.
5.8 Double-strike key acceptance	Not Applicable	AMP does not provide a keyboard or keypad.
5.9 Simultaneous user actions	Not Applicable	AMP does not require simultaneous user actions.

#### **Chapter 6: <u>ICT with Two-Way Voice Communication</u>**

Notes: Not Applicable

**Chapter 7: <u>ICT with Video Capabilities</u>** 

Notes: Not Applicable

**Chapter 8: <u>Hardware</u>** 

Notes: Not Applicable

Chapter 9: Web (see WCAG 2.1 section)



**Chapter 10: Non-Web Documents** 

Notes: Not Applicable

**Chapter 11: Software** 

Notes: Not Applicable

**Chapter 12:** Documentation and Support Services

Notes: Conformance to Documentation and Support Services is covered in a separate accessibility conformance report.

**Chapter 13: ICT Providing Relay or Emergency Service Access** 

Notes: Not Applicable

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