Level Access - Accessibility Conformance Report Internal Edition

(Based on VPAT® Version 2.5)

Name of Product/Version: AMP (Level Access's Accessibility Management Platform) version 9.48.1

Report Date: January 2024

Product Description: The Accessibility Management Platform, or AMP, is your organizational command center, solving the complexity and challenges of enterprise-wide management so you can quickly and efficiently build, test, and maintain accessible systems. AMP's powerful testing engine and workflow, intelligent reporting, and accessible development best practices, allow organizations to build, test, and maintain accessible software quickly and efficiently.

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Notes: Testing was performed on Microsoft Windows 10 PCs with Google Chrome and Firefox.

Evaluation Methods Used: Evaluation of AMP involved a combination of manual and functional testing. Level Access (Level) comprehensively tested a selection of pages representative of AMP using a testing methodology that is aligned with the Web Accessibility Conformance Evaluation Methodology 1.0., Assistive technology including a screen reader (JAWS), screen magnification (ZoomText), and speech recognition (Dragon), were used along with exclusive use of the keyboard, and manual inspection of code and review of Accessibility API output to determine support for the WCAG, Section 508, and EN 301549 criteria.



Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included in Report
Web Content Accessibility Guidelines 2.0	Level A - Yes
	Level AA - Yes
	Level AAA - No
Web Content Accessibility Guidelines 2.1	Level A - Yes
	Level AA - Yes
	Level AAA - No
Web Content Accessibility Guidelines 2.2	Level A - Yes
	Level AA - Yes
	Level AAA - No
Revised Section 508 standards published January 18, 2017 and	Yes
corrected January 22, 2018	
EN 301 549 Accessibility requirements for ICT products and	Yes
services - V3.1.1 (2019-11) AND EN 301 549 Accessibility	
requirements for ICT products and services - V3.2.1 (2021-03)	



Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- Does Not Support: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 Web, Sections 10.1-10.4 of Chapter 10 Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 Documentation
- Revised Section 508: Chapter 5 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.



Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Web: Supports	Web: AMP provides appropriate text equivalents to all non-text content.
Also applies to:		Decorative content is marked as decorative, except for the following
EN 301 549 Criteria		advisory note:
 9.1.1.1 (Web) 10.1.1.1 (Non-web document) 11.1.1.1.1 (Open Functionality Software) 11.1.1.1.2 (Closed Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 		A few redundant non-text elements in exported PDF documents are not marked as decorative artifacts. Because they are decorative, not marked as content, and redundant, there is no impact on the user.
Revised Section 508		
501 (Web)(Software)504.2 (Authoring Tool)602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
1.2.1 Audio-only and Video-only (Prerecorded)	Web: Supports	Web: AMP does not contain pre-
(Level A)		recorded synchronized media.
Also applies to:		
EN 301 549 Criteria		
• 9.1.2.1 (Web)		
10.1.2.1 (Non-web document)		
• 11.1.2.1.1 (Open Functionality Software)		
• 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed		
Software) • 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Conformance Level	Remarks and Explanations
Web: Supports	Web: AMP does not contain pre- recorded synchronized media.



Criteria	Conformance Level	Remarks and Explanations
1.2.3 Audio Description or Media Alternative	Web: Supports	Web: AMP does not contain pre-
(Prerecorded) (Level A)		recorded synchronized media.
Also applies to:		
EN 301 549 Criteria		
• 9.1.2.3 (Web)		
 10.1.2.3 (Non-web document) 		
• 11.1.2.3.1 (Open Functionality Software)		
 11.1.2.3.2 (Closed Software) 		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
1.3.1 Info and Relationships (Level A)	Web: Partially Supports	Web: AMP correctly conveys
		information, structure, and
		relationships, such as those
		communicated by headings, lists, data



Criteria	Conformance Level	Remarks and Explanations
Also applies to:		tables, and forms. A few items which materially conform, but could be
EN 301 549 Criteria		improved are:
• 9.1.3.1 (Web)		The Use Case PDF export use
10.1.3.1 (Non-web document)		tables are missing table header
• 11.1.3.1.1 (Open Functionality Software)		cells in the scorecard and
• 11.1.3.1.2 (Closed Software)		problem/summary tables. The
• 11.8.2 (Authoring Tool)		same information is provided
• 12.1.2 (Product Docs)		alternatively in HTML and linked
• 12.2.4 (Support Docs)		from the same page as the PDF. • In a few locations, such as
		In a few locations, such as Asset Testing Control, the
Revised Section 508		heading level may be less than
		ideal, but does communicate
• 501 (Web)(Software)		each heading. However, it could
• 504.2 (Authoring Tool)		be improved for clarity of
602.3 (Support Docs)		structure.
		Nested standards that appear
		on the best practice page's
		standards tab use list structures
		with one item each when
		multiple list items are at the
		same level and should be in the
		same nested list item. The
		proper hierarchy is conveyed



Criteria	Conformance Level	Remarks and Explanations
		although ideally, these items would be in a single list.
1.3.2 Meaningful Sequence (Level A) Also applies to:	Web: Supports	Web: AMP provides content in a meaningful sequence to support navigation and correct reading order.
EN 301 549 Criteria		
 9.1.3.2 (Web) 10.1.3.2 (Non-web document) 11.1.3.2.1 (Open Functionality Software) 11.1.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 		
Revised Section 508		
501 (Web)(Software)504.2 (Authoring Tool)602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
1.3.3 Sensory Characteristics (Level A)	Web: Supports	Web: AMP does not solely rely on
		Instructions that use sensory
Also applies to:		characteristics for understanding or
		operation.
EN 301 549 Criteria		
• 9.1.3.3 (Web)		
• 10.1.3.3 (Non-web document)		
• 11.1.3.3 (Open Functionality Software)		
• 11.1.3.3 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
1.4.1 Use of Color (Level A)	Web: Supports	Web: AMP provides equivalents for the
` ,	· ·	uses of color to convey or distinguish
Also applies to:		information, actions, or responses.
EN 301 549 Criteria		
• 9.1.4.1 (Web)		
• 10.1.4.1 (Non-web document)		
• 11.1.4.1 (Open Functionality Software)		
• 11.1.4.1 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
1.4.2 Audio Control (Level A)	Web: Supports	Web: AMP does not contain audio
		content.
Also applies to:		
EN 301 549 Criteria		
• 9.1.4.2 (Web)		
• 10.1.4.2 (Non-web document)		
• 11.1.4.2 (Open Functionality Software)		
• 11.1.4.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Web: The AMP interface provides keyboard operation for all functionality that can be operated with a pointer. The user interface is fully accessible from the keyboard.
that can be operated with a pointer. The user interface is fully accessible
l l



Web: Supports	Web: AMP does not contain functionality with a keyboard trap.



Criteria	Conformance Level	Remarks and Explanations
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Web: Supports	Web: AMP does not use single character key shortcuts.
Also applies to:		
EN 301 549 Criteria		
 9.2.1.4 (Web) 10.2.1.4 (Non-web document) 		
 11.2.1.4.1 (Open Functionality Software) 11.2.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 		
 12.1.2 (Product Docs) 12.2.4 (Support Docs) 		
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
2.2.1 Timing Adjustable (Level A)	Web: Supports	Web: AMP does not contain a time limit set by the content. AMP prompts
Also applies to:		the user before the session is about to expire and allows the user to request
EN 301 549 Criteria		additional time.
• 9.2.2.1 (Web)		
 10.2.2.1 (Non-web document) 		
• 11.2.2.1 (Open Functionality Software)		
11.2.2.1 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
2.2.2 Pause, Stop, Hide (Level A)	Web: Supports	Web: AMP provides functionality to pause and hide any of its auto-
Also applies to:		updating content.
EN 301 549 Criteria		
• 9.2.2.2 (Web)		
• 10.2.2.2 (Non-web document)		
• 11.2.2.2 (Open Functionality Software)		
• 11.2.2.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
2.3.1 Three Flashes or Below Threshold (Level A)	Web: Supports	Web: AMP does not contain flashing
		content.
Also applies to:		
EN 301 549 Criteria		
0.2.24 (Mala)		
• 9.2.3.1 (Web)		
• 10.2.3.1 (Non-web document)		
• 11.2.3.1 (Open Functionality Software)		
• 11.2.3.1 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		



	Remarks and Explanations
Web: Supports	Web: AMP provides a mechanism for
	skipping repetitive content. The skip link works as expected in Firefox and
	Chrome browsers tested.
	Web: Supports



Criteria	Conformance Level	Remarks and Explanations
2.4.2 Page Titled (Level A)	Web: Supports	Web: AMP provides meaningful page titles that describe their topic or
Also applies to:		purpose. The email that is sent inviting people to review an AMP report does
EN 301 549 Criteria		not contain a page title although it does contain an email subject line
• 9.2.4.2 (Web)		which acts as a page title to materially meet the criterion.
• 10.2.4.2 (Non-web document)		
 11.2.4.2 (Open Functionality Software) - Does not apply 		
 11.2.4.2 (Closed Software) – Does not apply 		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
2.4.3 Focus Order (Level A)	Web: Supports	Web: In all cases, the focus order when using AMP is correct, including the
Also applies to:		management of focus, such as to set focus to the start of a custom dialog
EN 301 549 Criteria		when one appears, or to an error message at the top of a form.
• 9.2.4.3 (Web)		
• 10.2.4.3 (Non-web document)		
• 11.2.4.3 (Open Functionality Software)		
• 11.2.4.3 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
2.4.4 Link Purpose (In Context) (Level A)	Web: Supports	Web: All links in AMP identify their purpose, within context.
Also applies to:		
EN 301 549 Criteria		
• 9.2.4.4 (Web)		
• 10.2.4.4 (Non-web document)		
• 11.2.4.4 (Open Functionality Software)		
• 11.2.4.4 (Closed Software		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
2.5.1 Pointer Gestures (Level A 2.1 only)	Web: Supports	Web: AMP does not use multipoint or path-based gestures for operation.
Also applies to:		
EN 301 549 Criteria		
9.2.5.1 (Web)10.2.5.1 (Non-web document)		
 11.2.5.1 (Open Functionality Software) 11.2.5.1 (Closed Software) 		
• 11.8.2 (Authoring Tool)		
12.1.2 (Product Docs)12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
2.5.2 Pointer Cancellation (Level A 2.1 only)	Web: Supports	Web: AMP uses single pointer functionality that is triggered on the up
Also applies to:		event.
EN 301 549 Criteria		
9.2.5.2 (Web)10.2.5.2 (Non-web document)		
 10.2.5.2 (Non-web document) 11.2.5.2 (Open Functionality Software) 		
• 11.2.5.2 (Closed Software)		
11.8.2 (Authoring Tool)12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
2.5.3 Label in Name (Level A 2.1 only)	Web: Supports	Web: AMP provides user interface elements with accessible names that
Also applies to:		include the same text of their visible labels.
EN 301 549 Criteria		
• 9.2.5.3 (Web)		
• 10.2.5.3 (Non-web document)		
• 11.2.5.3.1 (Open Functionality Software)		
• 11.2.5.3.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
2.5.4 Motion Actuation (Level A 2.1 only)	Web: Supports	Web: AMP does not contain any functionality that operates on device
Also applies to:		or user motion.
EN 301 549 Criteria		
• 9.2.5.4 (Web)		
• 10.2.5.4 (Non-web document)		
• 11.2.5.4 (Open Functionality Software)		
11.2.5.4 (Closed Software)11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria 9.3.1.1 (Web) 10.3.1.1 (Non-web document) 11.3.1.1.1 (Open Functionality Software) 11.3.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Web: Supports	Web: The default human language of each web page can be programmatically determined. Exceptions include: The language of exported PDF documents is not programmatically set by default to English. However, the documents are a secondary alternative to the primary webbased content which does indicate the language. The language of emails, such as
Revised Section 508		the report invitation email, does not communicate the primary language of the document.
• 501 (Web)(Software)		33
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
3.2.1 On Focus (Level A)	Web: Supports	Web: No component in AMP activates
Also applies to:		or changes content when a user places focus on that component.
Also applies to.		, , , , , , , , , , , , , , , , , , ,
EN 301 549 Criteria		
• 9.3.2.1 (Web)		
• 10.3.2.1 (Non-web document)		
• 11.3.2.1 (Open Functionality Software)		
• 11.3.2.1 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
3.2.2 On Input (Level A)	Web: Supports	Web: No component in AMP activates
Also applies to:		or changes context when the setting of a user interface component is
EN 301 549 Criteria		changed, except where a user has been advised of that behavior.
• 9.3.2.2 (Web)		
• 10.3.2.2 (Non-web document)		
• 11.3.2.2 (Open Functionality Software)		
• 11.3.2.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
3.2.6 Consistent Help (Level A 2.2 only)	Web: Supports	Web: Help mechanisms occur in the same order relative to other page
EN 301 549 Criteria – Does not apply		content in AMP.
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
3.3.1 Error Identification (Level A)	Web: Supports	Web: AMP identifies fields in error at
		the top of the form and offers links to
Also applies to:		navigate directly to the affected fields.
EN 301 549 Criteria		
• 9.3.3.1 (Web)		
• 10.3.3.1 (Non-web document)		
11.3.3.1.1 (Open Functionality Software)		
• 11.3.3.1.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
3.3.2 Labels or Instructions (Level A)	Web: Supports	Web: AMP provides labels and instructions in all applicable cases. Its
Also applies to:		forms display asterisks to indicate fields that are required.
EN 301 549 Criteria		
• 9.3.3.2 (Web)		
 10.3.3.2 (Non-web document) 		
• 11.3.3.2 (Open Functionality Software)		
• 11.3.3.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
3.3.7 Redundant Entry (Level A 2.2 only)	Web: Supports	Web: AMP does not request redundant user-entered information in a
EN 301 549 Criteria – Does not apply		processes.
Revised Section 508 – Does not apply		
4.1.1 Parsing (Level A)	Web: Supports	For WCAG 2.0, 2.1, EN 301 549, and
Applies to:		Revised 508 Standards, the September 2023 errata update indicates this criterion is always
WCAG 2.0 and 2.1 – Always answer 'Supports'		supported. See the <u>WCAG 2.0 Editorial</u> <u>Errata</u> and the <u>WCAG 2.1 Editorial</u>
WCAG 2.2 (obsolete and removed) - Does not apply		Errata.
EN 301 549 Criteria		
9.4.1.1 (Web)10.4.1.1 (Non-web document)		
• 11.4.1.1.1 (Open Functionality Software)		
 11.4.1.1.2 (Closed Software) – Does not apply 		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		



Criteria	Conformance Level	Remarks and Explanations
• 12.2.4 (Support Docs)		
Revised Section 508		
501 (Web)(Software)504.2 (Authoring Tool)602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
4.1.2 Name, Role, Value (Level A)	Web: Supports	Web: For all elements, AMP provides appropriate names, and values.
Also applies to:		
 9.4.1.2 (Web) 10.4.1.2 (Non-web document) 11.4.1.2.1 (Open Functionality Software) 11.4.1.2.2 (Closed Software) - Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 		 Only buttons that open tooltips used in a small number of widgets do not have a role of button but are interactive. However, the accessible name does communicate that they are actionable as a popup providing the same information in text.
Revised Section 508		
501 (Web)(Software)504.2 (Authoring Tool)602.3 (Support Docs)		



Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Web: Supports	Web: AMP does not contain live synchronized media.
Also applies to:		
EN 301 549 Criteria		
• 9.1.2.4 (Web)		
• 10.1.2.4 (Non-web document)		
• 11.1.2.4 (Open Functionality Software)		
• 11.1.2.4 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
 501 (Web)(Software) 		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
1.2.5 Audio Description (Prerecorded) (Level AA)	Web: Supports	Web: No content requiring audio description is present in AMP.
Also applies to:		
EN 301 549 Criteria		
 9.1.2.5 (Web) 10.1.2.5 (Non-web document) 11.1.2.5 (Open Functionality Software) 11.1.2.5 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 		
Revised Section 508		
501 (Web)(Software)504.2 (Authoring Tool)602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
1.3.4 Orientation (Level AA 2.1 only)	Web: Supports	Web: AMP does not restrict its view or operation to a single display
Also applies to:		orientation.
EN 301 549 Criteria		
• 9.1.3.4 (Web)		
10.1.3.4 (Non-web document)		
11.1.3.4 (Open Functionality Software)		
• 11.1.3.4 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Web: Supports	Web: AMP does not generally request information about the user. A small
Also applies to:		number of input fields, such as username, password, name, and email
EN 301 549 Criteria		address, ask information about the current user and communicate this
• 9.1.3.5 (Web)		programmatically.
 10.1.3.5 (Non-web document) 		
• 11.1.3.5.1 (Open Functionality Software)		
 11.1.3.5.2 (Closed Software) 		
 11.8.2 (Authoring Tool) 		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
1.4.3 Contrast (Minimum) (Level AA)	Web: Supports	Web: AMP's visual representation of text has a sufficient contrast ratio.
Also applies to:		
EN 301 549 Criteria		
• 9.1.4.3 (Web)		
• 10.1.4.3 (Non-web document)		
• 11.1.4.3 (Open Functionality Software)		
• 11.1.4.3 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
1.4.4 Resize text (Level AA)	Web: Supports	Web: Text can be resized without assistive technology up to 200%
Also applies to:		without the loss of content or functionality in AMP.
EN 301 549 Criteria		
• 9.1.4.4 (Web)		
• 10.1.4.4 (Non-web document)		
• 11.1.4.4.1 (Open Functionality Software)		
• 11.1.4.4.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
1.4.5 Images of Text (Level AA)	Web: Supports	Web: AMP uses text instead of images of text, except where it is essential.
Also applies to:		
EN 301 549 Criteria		
• 9.1.4.5 (Web)		
• 10.1.4.5 (Non-web document)		
• 11.1.4.5.1 (Open Functionality Software)		
• 11.1.4.5.2 (Closed Software) – Does not		
apply		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
1.4.10 Reflow (Level AA 2.1 only)	Web: Supports	Web: All AMP content can be presented without loss of content or
Also applies to:		functionality at a width of 320 CSS pixels so that blocks of content can be
EN 301 549 Criteria		read without horizontal scrolling.
 9.1.4.10 (Web) 10.1.4.10 (Non-web document) 11.1.4.10 (Open Functionality Software) 11.1.4.10 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 		
 12.2.4 (Support Docs) Revised Section 508 – Does not apply 		



Criteria	Conformance Level	Remarks and Explanations
1.4.11 Non-text Contrast (Level AA 2.1 only)	Web: Supports	Web: All user interface controls, and graphical elements provide sufficient
Also applies to:		contrast to identify components,
		states, and focus with a contrast of >=
EN 301 549 Criteria		3:1.
• 9.1.4.11 (Web)		
• 10.1.4.11 (Non-web document)		
11.1.4.11 (Open Functionality Software)		
• 11.1.4.11 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
1.4.12 Text Spacing (Level AA 2.1 only)	Web: Supports	Web: AMP functions and content are not lost when changing text spacing.
Also applies to:		
EN 301 549 Criteria		
• 9.1.4.12 (Web)		
10.1.4.12 (Non-web document)11.1.4.12 (Open Functionality Software)		
11.1.4.12 (Closed Software)11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Web: Partially Supports	Web: Most functionality in AMP properly handles additional content appearing on focus or hover with one
Also applies to:		exception:
EN 301 549 Criteria		Tooltips cannot be dismissed with escape.
• 9.1.4.13 (Web)		
• 10.1.4.13 (Non-web document)		
• 11.1.4.13 (Open Functionality Software)		
• 11.1.4.13 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
2.4.5 Multiple Ways (Level AA) Also applies to:	Web: Supports	Web: AMP provides more than one way to locate a web page, except where the web page is a step in a process.
EN 301 549 Criteria		
 9.2.4.5 (Web) 10.2.4.5 (Non-web document) - Does not apply 11.2.4.5 (Open Functionality Software) - Does not apply 11.2.4.5 (Closed Software) - Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 		
Revised Section 508		
 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 		



Criteria	Conformance Level	Remarks and Explanations
2.4.6 Headings and Labels (Level AA)	Web: Supports	Web: AMP provides headings and
		labels that accurately describe the
Also applies to:		topic or purpose of the content they
		label.
EN 301 549 Criteria		
• 9.2.4.6 (Web)		
 10.2.4.6 (Non-web document) 		
 11.2.4.6 (Open Functionality Software) 		
• 11.2.4.6 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
2.4.7 Focus Visible (Level AA)	Web: Supports	Web: AMP provides a visible indication
Also applies to:		of keyboard focus for actionable elements on the page.
EN 301 549 Criteria		
• 9.2.4.7 (Web)		
• 10.2.4.7 (Non-web document)		
• 11.2.4.7 (Open Functionality Software)		
• 11.2.4.7 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Web: Supports	Web: When AMP user interface components receive keyboard focus they are, at minimum, partially visible.
EN 301 549 Criteria – Does not apply		
Revised Section 508 – Does not apply		
2.5.7 Dragging Movements (Level AA 2.2 only)	Web: Supports	Web: AMP does not use dragging movements for interactive
EN 301 549 Criteria – Does not apply		functionality.
Revised Section 508 – Does not apply		
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Web: Supports	Web: The size of the targets in AMP meet the requirements of this
EN 301 549 Criteria – Does not apply		criterion.
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
3.1.2 Language of Parts (Level AA)	Web: Supports	Web: AMP does not contain passages or phrases of languages that differ
Also applies to:		from the language of the page.
EN 301 549 Criteria		
• 9.3.1.2 (Web)		
 10.3.1.2 (Non-web document) 		
• 11.3.1.2 (Open Functionality Software) –		
Does not apply		
• 11.3.1.2 (Closed Software) – Does not		
apply		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
3.2.3 Consistent Navigation (Level AA) Also applies to:	Web: Supports	Web: AMP provides consistent navigation across multiple pages within the product.
EN 301 549 Criteria		
 9.3.2.3 (Web) 10.3.2.3 (Non-web document) - Does not apply 11.3.2.3 (Open Functionality Software) - Does not apply 11.3.2.3 (Closed Software) - Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 		
Revised Section 508		
 501 (Web)(Software) - Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) - Does not apply to non-web docs 		



Criteria	Conformance Level	Remarks and Explanations
3.2.4 Consistent Identification (Level AA) Also applies to:	Web: Supports	Web: AMP consistently identifies components with the same functionality consistently across the product.
EN 301 549 Criteria		
 9.3.2.4 (Web) 10.3.2.4 (Non-web document) - Does not apply 11.3.2.4 (Open Functionality Software) - Does not apply 11.3.2.4 (Closed Software) - Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 		
Revised Section 508		
 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 		



Criteria	Conformance Level	Remarks and Explanations
3.3.3 Error Suggestion (Level AA)	Web: Supports	Web: AMP provides suggestions for
		fixing errors where an error can be
Also applies to:		identified, and a suggestion is
		appropriate.
EN 301 549 Criteria		
• 9.3.3.3 (Web)		
10.3.3.3 (Non-web document)		
• 11.3.3.3 (Open Functionality Software)		
• 11.3.3.3 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Web: Supports	Web: AMP does not contain financial or legal transactions. Where user-controllable data is entered the user
Also applies to:		can change data and when detectable, error identification is provided.
EN 301 549 Criteria		
• 9.3.3.4 (Web)		
• 10.3.3.4 (Non-web document)		
11.3.3.4 (Open Functionality Software)11.3.3.4 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports	Web: AMP assists users to complete authentication by allowing the user to paste into the username and password fields and by identifying the field's input purpose. In addition, singlesign-on options are available that can be used with authentication apps which do not require a cognitive function test.



Criteria	Conformance Level	Remarks and Explanations
4.1.3 Status Messages (Level AA 2.1 only)	Web: Supports	Web: Status messages, such as success/results, progress, waiting
Also applies to:		states, or error messages, are indicated programmatically in AMP via
EN 301 549 Criteria		ARIA live region or appropriate roles.
• 9.4.1.3 (Web)		
10.4.1.3 (Non-web document)11.4.1.3 (Open Functionality Software)		
 11.4.1.3 (Closed Software) – Does not apply 		
• 11.8.2 (Authoring Tool)		
12.1.2 (Product Docs)12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		



Table 3: Success Criteria, Level AAA

Notes: Level AAA criteria were not evaluated for this conformance report.

Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	AMP can be used by those without vision.
302.2 With Limited Vision	Supports	AMP can be used by those with limited vision.
302.3 Without Perception of Color	Supports	AMP can be used by those without perception of color.
302.4 Without Hearing	Supports	AMP can be used by those without hearing.



Criteria	Conformance Level	Remarks and Explanations
302.5 With Limited Hearing	Supports	AMP can be used by those with limited hearing.
302.6 Without Speech	Supports	AMP can be used by those without speech.
302.7 With Limited Manipulation	Supports	AMP can be used by those with limited manipulation.
302.8 With Limited Reach and Strength	Supports	AMP can be used by those with limited reach and strength.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	AMP can be used by those with limited language, cognitive, and learning abilities.

Chapter 4: Hardware

Notes: Not Applicable



Chapter 5: Software

Notes: Not Applicable

Chapter 6: Support Documentation and Services

Notes: Information regarding Support Documentation and Services will be available in the Accessibility Conformance Report for our support site.

EN 301 549 Report

Notes:

Chapter 4: Functional Performance Statements (FPS)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Supports	AMP can be used by those without vision.
4.2.2 Usage with limited vision	Supports	AMP can be used by those with limited vision.



Criteria	Conformance Level	Remarks and Explanations
4.2.3 Usage without perception of colour	Supports	AMP can be used by those without perception of color.
4.2.4 Usage without hearing	Supports	AMP can be used by those without hearing.
4.2.5 Usage with limited hearing	Supports	AMP can be used by those with limited hearing.
4.2.6 Usage with no or limited vocal capability	Supports	AMP can be used by those without speech.
4.2.7 Usage with limited manipulation or strength	Supports	AMP can be used by those with limited manipulation and strength.
4.2.8 Usage with limited reach	Supports	AMP can be used by those with limited reach.
4.2.9 Minimize photosensitive seizure triggers	Supports	AMP does not contain flashing content.



Criteria	Conformance Level	Remarks and Explanations
4.2.10 Usage with limited cognition, language or learning	Supports	AMP can be used by those with limited language, cognitive, and learning abilities.
4.2.11 Privacy	Supports	AMP maintains the privacy of users.

Chapter 5: Generic Requirements

Notes:

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required



Criteria	Conformance Level	Remarks and Explanations
5.1.3.1 Audio output of visual information	Not Applicable	AMP does not have closed functionality.
5.1.3.2 Auditory output delivery including speech	Not Applicable	AMP does not have closed functionality.
5.1.3.3 Auditory output correlation	Not Applicable	AMP does not have closed functionality.
5.1.3.4 Speech output user control	Not Applicable	AMP does not have closed functionality.
5.1.3.5 Speech output automatic interruption	Not Applicable	AMP does not have closed functionality.
5.1.3.6 Speech output for non-text content	Not Applicable	AMP does not have closed functionality.
5.1.3.7 Speech output for video information	Not Applicable	AMP does not have closed functionality.
5.1.3.8 Masked entry	Not Applicable	AMP does not have closed functionality.



Criteria	Conformance Level	Remarks and Explanations
5.1.3.9 Private access to personal data	Not Applicable	AMP does not have closed functionality.
5.1.3.10 Non-interfering audio output	Not Applicable	AMP does not have closed functionality.
5.1.3.11 Private listening volume	Not Applicable	AMP does not have closed functionality.
5.1.3.12 Speaker volume	Not Applicable	AMP does not have closed functionality.
5.1.3.13 Volume reset	Not Applicable	AMP does not have closed functionality.
5.1.3.14 Spoken languages	Not Applicable	AMP does not have closed functionality.
5.1.3.15 Non-visual error identification	Not Applicable	AMP does not have closed functionality.
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	AMP does not have closed functionality.



Criteria	Conformance Level	Remarks and Explanations
5.1.4 Functionality closed to text enlargement	Not Applicable	AMP does not have closed functionality.
5.1.5 Visual output for auditory information	Not Applicable	AMP does not have closed functionality.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not Applicable	AMP's interface is not closed to a keyboard.
5.1.7 Access without speech	Not Applicable	AMP does not have closed functionality.
5.2 Activation of accessibility features	Supports	AMP does not provide its own built-in accessibility features but is created in a way that platform and third-party assistive technology can access it.



Criteria	Conformance Level	Remarks and Explanations
5.3 Biometrics	Not Applicable	AMP does not rely on biological characteristics.
5.4 Preservation of accessibility information during conversion	Supports	AMP does not convert content.
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not Applicable	AMP does not contain mechanical controls.
5.5.2 Operable parts discernibility	Not Applicable	The product does not have any operable parts.
5.6 Locking or toggle controls	Heading cell - no response required	AMP does not contain mechanical controls.
5.6.1 Tactile or auditory status	Not Applicable	AMP does not contain locking or toggle controls.
5.6.2 Visual status	Not Applicable	AMP does not contain locking or toggle controls.



Criteria	Conformance Level	Remarks and Explanations
5.7 Key repeat	Not Applicable	AMP relies on platform software to supply key repeat.
5.8 Double-strike key acceptance	Not Applicable	AMP does not provide a keyboard or keypad.
5.9 Simultaneous user actions	Not Applicable	AMP does not require simultaneous user actions.

Chapter 6: <u>ICT with Two-Way Voice Communication</u>

Notes: Not Applicable

Chapter 7: ICT with Video Capabilities

Notes: Not Applicable

Chapter 8: Hardware

Notes: Not Applicable



Chapter 9: Web (see WCAG 2.1 section)

Notes: Not Applicable

Chapter 10: Non-Web Documents

Notes: Not Applicable

Chapter 11: Software

Notes: Not Applicable

Chapter 12: Documentation and Support Services

Notes: Conformance to Documentation and Support Services is covered in a separate accessibility conformance report.

Chapter 13: ICT Providing Relay or Emergency Service Access

Notes: Not Applicable

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