# Level Access - Accessibility Conformance Report International Edition

#### (Based on VPAT® Version 2.5)

Name of Product/Version: AMP (Level Access's Accessibility Management Platform) version 9.48.1

Report Date: January 2024

**Product Description:** The Accessibility Management Platform, or AMP, is your organizational command center, solving the complexity and challenges of enterprise-wide management so you can quickly and efficiently build, test, and maintain accessible systems. AMP's powerful testing engine and workflow, intelligent reporting, and accessible development best practices, allow organizations to build, test, and maintain accessible software quickly and efficiently.

Contact Information: info@levelaccess.com

Notes: Testing was performed on Microsoft Windows 10 PCs with Google Chrome and Firefox.

**Evaluation Methods Used:** Evaluation of AMP involved a combination of manual and functional testing. Level Access (Level) comprehensively tested a selection of pages representative of AMP using a testing methodology that is aligned with the Web Accessibility Conformance Evaluation Methodology 1.0., Assistive technology including a screen reader (JAWS), screen magnification (ZoomText), and speech recognition (Dragon), were used along with exclusive use of the keyboard, and manual inspection of code and review of Accessibility API output to determine support for the WCAG, Section 508, and EN 301549 criteria.



# **Applicable Standards/Guidelines**

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included in Report
Web Content Accessibility Guidelines 2.0	Level A – Yes Level AA – Yes Level AAA - No
Web Content Accessibility Guidelines 2.1	Level A – Yes Level AA – Yes Level AAA - No
Web Content Accessibility Guidelines 2.2	Level A – Yes Level AA – Yes Level AAA - No
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	Yes
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	Yes



## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- Does Not Support: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA.

# WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 Web, Sections 10.1-10.4 of Chapter 10 Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 Documentation
- Revised Section 508: Chapter 5 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the <u>WCAG 2.0 Conformance Requirements</u>.



## Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<u>1.1.1 Non-text Content</u> (Level A)	Web: Supports	Web: AMP provides appropriate text equivalents to all non-text content.
Also applies to:		Decorative, except for the following
EN 301 549 Criteria		advisory note:
<ul> <li>9.1.1.1 (Web)</li> <li>10.1.1.1 (Non-web document)</li> <li>11.1.1.1 (Open Functionality Software)</li> <li>11.1.1.2 (Closed Functionality Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>		<ul> <li>A few redundant non-text elements in exported PDF documents are not marked as decorative artifacts. Because they are decorative, not marked as content, and redundant, there is no impact on the user.</li> </ul>
Revised Section 508		
<ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		



Criteria	Conformance Level	Remarks and Explanations
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Web: Supports	Web: AMP does not contain pre- recorded synchronized media.
Also applies to:		
EN 301 549 Criteria		
<ul> <li>9.1.2.1 (Web)</li> <li>10.1.2.1 (Non-web document)</li> <li>11.1.2.1.1 (Open Functionality Software)</li> <li>11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>		
Revised Section 508		
<ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		



Criteria	Conformance Level	Remarks and Explanations
<u>1.2.2 Captions (Prerecorded)</u> (Level A)	Web: Supports	Web: AMP does not contain pre-
		recorded synchronized media.
Also applies to:		
EN 301 549 Criteria		
• 9.1.2.2 (Web)		
• 10.1.2.2 (Non-web document)		
• 11.1.2.2 (Open Functionality Software)		
• 11.1.2.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
<ul> <li>501 (Web)(Software)</li> </ul>		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
<u>1.2.3 Audio Description or Media Alternative</u> ( <u>Prerecorded</u> ) (Level A)	Web: Supports	Web: AMP does not contain pre- recorded synchronized media.
Also applies to:		
EN 301 549 Criteria		
<ul> <li>9.1.2.3 (Web)</li> <li>10.1.2.3 (Non-web document)</li> <li>11.1.2.3.1 (Open Functionality Software)</li> <li>11.1.2.3.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>		
Revised Section 508		
<ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		
<u>1.3.1 Info and Relationships</u> (Level A)	Web: Partially Supports	Web: AMP correctly conveys information, structure, and relationships, such as those communicated by headings, lists, data



Criteria	Conformance Level	Remarks and Explanations
Also applies to:		tables, and forms. A few items which
EN 301 549 Criteria		materially conform, but could be improved are:
<ul> <li>9.1.3.1 (Web)</li> <li>10.1.3.1 (Non-web document)</li> <li>11.1.3.1.1 (Open Functionality Software)</li> <li>11.1.3.1.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>		<ul> <li>The Use Case PDF export use tables are missing table header cells in the scorecard and problem/summary tables. The same information is provided alternatively in HTML and linked from the same page as the PDF.</li> <li>In a few locations, such as</li> </ul>
<ul> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		<ul> <li>Asset Testing Control, the heading level may be less than ideal, but does communicate each heading. However, it could be improved for clarity of structure.</li> <li>Nested standards that appear on the best practice page's standards tab use list structures with one item each when multiple list items are at the same level and should be in the same nested list item. The proper hierarchy is conveyed</li> </ul>



Criteria	Conformance Level	Remarks and Explanations
		although ideally, these items would be in a single list.
<u>1.3.2 Meaningful Sequence</u> (Level A) Also applies to:	Web: Supports	Web: AMP provides content in a meaningful sequence to support navigation and correct reading order.
EN 301 549 Criteria		
<ul> <li>9.1.3.2 (Web)</li> <li>10.1.3.2 (Non-web document)</li> <li>11.1.3.2.1 (Open Functionality Software)</li> <li>11.1.3.2.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>		
Revised Section 508		
<ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		



Criteria	Conformance Level	Remarks and Explanations
1.3.3 Sensory Characteristics (Level A)	Web: Supports	Web: AMP does not solely rely on
		Instructions that use sensory
Also applies to:		characteristics for understanding or
		operation.
EN 301 549 Criteria		
• 9.1.3.3 (Web)		
• 10.1.3.3 (Non-web document)		
• 11.1.3.3 (Open Functionality Software)		
• 11.1.3.3 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
<ul> <li>501 (Web)(Software)</li> </ul>		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
<u>1.4.1 Use of Color</u> (Level A)	Web: Supports	Web: AMP provides equivalents for the
		uses of color to convey or distinguish
Also applies to:		information, actions, or responses.
EN 301 549 Criteria		
• 9.1.4.1 (Web)		
• 10.1.4.1 (Non-web document)		
• 11.1.4.1 (Open Functionality Software)		
• 11.1.4.1 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
<ul> <li>501 (Web)(Software)</li> </ul>		
• 504.2 (Authoring Tool)		
<ul> <li>602.3 (Support Docs)</li> </ul>		



Criteria	Conformance Level	Remarks and Explanations
<u>1.4.2 Audio Control</u> (Level A)	Web: Supports	Web: AMP does not contain audio
		content.
Also applies to:		
EN 301 549 Criteria		
• 9.1.4.2 (Web)		
• 10.1.4.2 (Non-web document)		
• 11.1.4.2 (Open Functionality Software)		
• 11.1.4.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
2.1.1 Keyboard (Level A)	Web: Supports	Web: The AMP interface provides
		keyboard operation for all functionality
Also applies to:		that can be operated with a pointer.
		The user interface is fully accessible
EN 301 549 Criteria		from the keyboard.
• 9.2.1.1 (Web)		
• 10.2.1.1 (Non-web document)		
• 11.2.1.1.1 (Open Functionality Softwar	e)	
• 11.2.1.1.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
<ul> <li>602.3 (Support Docs)</li> </ul>		



Criteria	Conformance Level	Remarks and Explanations
2.1.2 No Keyboard Trap (Level A)	Web: Supports	Web: AMP does not contain
		functionality with a keyboard trap.
Also applies to:		
EN 301 549 Criteria		
• 9.2.1.2 (Web)		
• 10.2.1.2 (Non-web document)		
• 11.2.1.2 (Open Functionality Software)	)	
• 11.2.1.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Web: Supports	Web: AMP does not use single character key shortcuts.
Also applies to:		
EN 301 549 Criteria		
• 9.2.1.4 (Web)		
<ul> <li>10.2.1.4 (Non-web document)</li> <li>11.2.1.4.1 (Open Functionality Software)</li> </ul>		
• 11.2.1.4.2 (Closed Software)		
<ul> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Decc)</li> </ul>		
<ul><li>12.1.2 (Product Docs)</li><li>12.2.4 (Support Docs)</li></ul>		
Revised Section 508 – Does not apply		



Web: Supports	Web: AMP does not contain a time limit set by the content. AMP prompts
	the user before the session is about to expire and allows the user to request
	additional time.
	Web: Supports



Criteria	Conformance Level	Remarks and Explanations
2.2.2 Pause, Stop, Hide (Level A)	Web: Supports	Web: AMP provides functionality to
		pause and hide any of its auto-
Also applies to:		updating content.
EN 301 549 Criteria		
• 9.2.2.2 (Web)		
• 10.2.2.2 (Non-web document)		
• 11.2.2.2 (Open Functionality Software	)	
• 11.2.2.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
2.3.1 Three Flashes or Below Threshold (Level A)	Web: Supports	Web: AMP does not contain flashing
		content.
Also applies to:		
EN 301 549 Criteria		
• 9.2.3.1 (Web)		
• 10.2.3.1 (Non-web document)		
<ul> <li>11.2.3.1 (Open Functionality Software)</li> </ul>		
• 11.2.3.1 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
<ul> <li>501 (Web)(Software)</li> </ul>		
• 504.2 (Authoring Tool)		
<ul> <li>602.3 (Support Docs)</li> </ul>		



Criteria	Conformance Level	Remarks and Explanations
2.4.1 Bypass Blocks (Level A)	Web: Supports	Web: AMP provides a mechanism for
Also applies to:		skipping repetitive content. The skip
		link works as expected in Firefox and
EN 301 549 Criteria		Chrome browsers tested.
• 9.2.4.1 (Web)		
<ul> <li>10.2.4.1 (Non-web document) – Does not</li> </ul>		
<ul> <li>apply</li> <li>11.2.4.1 (Open Functionality Software) –</li> </ul>		
Does not apply		
<ul> <li>11.2.4.1 (Closed Software) – Does not</li> </ul>		
apply		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
<ul> <li>501 (Web)(Software) – Does not apply to</li> </ul>		
non-web software		
• 504.2 (Authoring Tool)		
<ul> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		



Co	onformance Level	Remarks and Explanations
g <u>e Titled</u> (Level A) Wo	eb: Supports	Web: AMP provides meaningful page titles that describe their topic or
olies to:		purpose. The email that is sent inviting people to review an AMP report does
549 Criteria		not contain a page title although it does contain an email subject line
.2.4.2 (Web)		which acts as a page title to materially
9.2.4.2 (Non-web document)		meet the criterion.
1.2.4.2 (Open Functionality Software) -		
oes not apply		
1.2.4.2 (Closed Software) – Does not pply		
1.8.2 (Authoring Tool)		
2.1.2 (Product Docs)		
2.2.4 (Support Docs)		
Section 508		
01 (Web)(Software)		
04.2 (Authoring Tool)		
02.3 (Support Docs)		
04.2 (Authoring Tool)		



Web: Supports	Web: In all cases, the focus order when using AMP is correct, including the
	management of focus, such as to set focus to the start of a custom dialog
	when one appears, or to an error message at the top of a form.



Criteria	Conformance Level	Remarks and Explanations
2.4.4 Link Purpose (In Context) (Level A)	Web: Supports	Web: All links in AMP identify their purpose, within context.
Also applies to:		
EN 301 549 Criteria		
• 9.2.4.4 (Web)		
• 10.2.4.4 (Non-web document)		
• 11.2.4.4 (Open Functionality Software)		
• 11.2.4.4 (Closed Software		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
2.5.1 Pointer Gestures (Level A 2.1 only)	Web: Supports	Web: AMP does not use multipoint or path-based gestures for operation.
Also applies to:		
EN 301 549 Criteria		
<ul> <li>9.2.5.1 (Web)</li> <li>10.2.5.1 (Non-web document)</li> <li>11.2.5.1 (Open Functionality Software)</li> <li>11.2.5.1 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>		
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
2.5.2 Pointer Cancellation (Level A 2.1 only)	Web: Supports	Web: AMP uses single pointer functionality that is triggered on the up
Also applies to:		event.
EN 301 549 Criteria		
<ul> <li>9.2.5.2 (Web)</li> <li>10.2.5.2 (Non-web document)</li> </ul>		
<ul> <li>11.2.5.2 (Open Functionality Software)</li> </ul>		
<ul> <li>11.2.5.2 (Closed Software)</li> <li>11.0.2 (Authoring Teal)</li> </ul>		
<ul><li>11.8.2 (Authoring Tool)</li><li>12.1.2 (Product Docs)</li></ul>		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
2.5.3 Label in Name (Level A 2.1 only)	Web: Supports	Web: AMP provides user interface elements with accessible names that
Also applies to:		include the same text of their visible labels.
EN 301 549 Criteria		
• 9.2.5.3 (Web)		
• 10.2.5.3 (Non-web document)		
• 11.2.5.3.1 (Open Functionality Software)		
• 11.2.5.3.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
2.5.4 Motion Actuation (Level A 2.1 only)	Web: Supports	Web: AMP does not contain any functionality that operates on device
Also applies to:		or user motion.
EN 301 549 Criteria		
• 9.2.5.4 (Web)		
• 10.2.5.4 (Non-web document)		
<ul> <li>11.2.5.4 (Open Functionality Software)</li> <li>11.2.5.4 (Closed Software)</li> </ul>		
<ul> <li>11.2.3.4 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> </ul>		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
<u>3.1.1 Language of Page</u> (Level A)	Web: Supports	Web: The default human language of
		each web page can be
Also applies to:		programmatically determined.
		Exceptions include:
EN 301 549 Criteria		
		The language of exported PDF
• 9.3.1.1 (Web)		documents is not
• 10.3.1.1 (Non-web document)		programmatically set by default
• 11.3.1.1.1 (Open Functionality Software)		to English. However, the
• 11.3.1.1.2 (Closed Software)		documents are a secondary
• 11.8.2 (Authoring Tool)		alternative to the primary web-
• 12.1.2 (Product Docs)		based content which does
• 12.2.4 (Support Docs)		indicate the language.
		The language of emails, such as
Revised Section 508		the report invitation email, does
		not communicate the primary
<ul> <li>501 (Web)(Software)</li> </ul>		language of the document.
<ul> <li>504.2 (Authoring Tool)</li> </ul>		
<ul> <li>602.3 (Support Docs)</li> </ul>		



Web: Supports	
Web: Supports	Web: No component in AMP activates or changes content when a user places
	focus on that component.



Criteria	Conformance Level	Remarks and Explanations
<u>3.2.2 On Input</u> (Level A)	Web: Supports	Web: No component in AMP activates
		or changes context when the setting of
Also applies to:		a user interface component is
		changed, except where a user has been advised of that behavior.
EN 301 549 Criteria		
• 9.3.2.2 (Web)		
<ul> <li>10.3.2.2 (Non-web document)</li> </ul>		
• 11.3.2.2 (Open Functionality Softwar	e)	
• 11.3.2.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
<ul> <li>501 (Web)(Software)</li> </ul>		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
3.2.6 Consistent Help (Level A 2.2 only)	Web: Supports	Web: Help mechanisms occur in the same order relative to other page
EN 301 549 Criteria – Does not apply		content in AMP.
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
3.3.1 Error Identification (Level A)	Web: Supports	Web: AMP identifies fields in error at
		the top of the form and offers links to
Also applies to:		navigate directly to the affected fields.
EN 301 549 Criteria		
• 9.3.3.1 (Web)		
• 10.3.3.1 (Non-web document)		
• 11.3.3.1.1 (Open Functionality Software)		
• 11.3.3.1.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
<ul> <li>602.3 (Support Docs)</li> </ul>		



Criteria	Conformance Level	Remarks and Explanations
3.3.2 Labels or Instructions (Level A)	Web: Supports	Web: AMP provides labels and instructions in all applicable cases. Its
Also applies to:		forms display asterisks to indicate fields that are required.
EN 301 549 Criteria		
• 9.3.3.2 (Web)		
<ul> <li>10.3.3.2 (Non-web document)</li> </ul>		
• 11.3.3.2 (Open Functionality Software)		
• 11.3.3.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
<ul> <li>501 (Web)(Software)</li> </ul>		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
3.3.7 Redundant Entry (Level A 2.2 only)	Web: Supports	Web: AMP does not request redundant user-entered information in a
EN 301 549 Criteria – Does not apply		processes.
Revised Section 508 – Does not apply		
4.1.1 Parsing (Level A)	Web: Supports	For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the
Applies to:		September 2023 errata update indicates this criterion is always
WCAG 2.0 and 2.1 – Always answer 'Supports'		supported. See the <u>WCAG 2.0 Editorial</u> Errata and the <u>WCAG 2.1 Editorial</u>
WCAG 2.2 (obsolete and removed) - Does not apply		<u>Errata.</u>
EN 301 549 Criteria		
• 9.4.1.1 (Web)		
<ul> <li>10.4.1.1 (Non-web document)</li> <li>11.4.1.1.1 (Open Functionality Software)</li> </ul>		
<ul> <li>11.4.1.1.2 (Closed Software) – Does not</li> </ul>		
apply		
<ul><li>11.8.2 (Authoring Tool)</li><li>12.1.2 (Product Docs)</li></ul>		



Criteria	Conformance Level	Remarks and Explanations
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
4.1.2 Name, Role, Value (Level A)	Web: Supports	Web: For all elements, AMP provides appropriate names, and values.
Also applies to:		
EN 301 549 Criteria • 9.4.1.2 (Web)		<ul> <li>Only buttons that open tooltips used in a small number of widgets do not have a role of button but are interactive.</li> </ul>
• 10.4.1.2 (Non-web document)		However, the accessible name
• 11.4.1.2.1 (Open Functionality Software)		does communicate that they are
<ul> <li>11.4.1.2.2 (Closed Software) – Does not apply</li> </ul>		actionable as a popup providing the same information in text.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
<ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		



#### Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Web: Supports	Web: AMP does not contain live
		synchronized media.
Also applies to:		
EN 301 549 Criteria		
• 9.1.2.4 (Web)		
• 10.1.2.4 (Non-web document)		
• 11.1.2.4 (Open Functionality Software)		
• 11.1.2.4 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
<u>1.2.5 Audio Description (Prerecorded)</u> (Level AA)	Web: Supports	Web: No content requiring audio description is present in AMP.
Also applies to:		
EN 301 549 Criteria		
<ul> <li>9.1.2.5 (Web)</li> <li>10.1.2.5 (Non-web document)</li> <li>11.1.2.5 (Open Functionality Software)</li> <li>11.1.2.5 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>		
Revised Section 508		
<ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		



Criteria	Conformance Level	Remarks and Explanations
1.3.4 Orientation (Level AA 2.1 only)	Web: Supports	Web: AMP does not restrict its view or operation to a single display
Also applies to:		orientation.
EN 301 549 Criteria		
• 9.1.3.4 (Web)		
• 10.1.3.4 (Non-web document)		
• 11.1.3.4 (Open Functionality Software)		
• 11.1.3.4 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Web: Supports	Web: AMP does not generally request information about the user. A small
Also applies to:		number of input fields, such as username, password, name, and email
EN 301 549 Criteria		address, ask information about the current user and communicate this
• 9.1.3.5 (Web)		programmatically.
• 10.1.3.5 (Non-web document)		
• 11.1.3.5.1 (Open Functionality Software)		
• 11.1.3.5.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
<u>1.4.3 Contrast (Minimum)</u> (Level AA)	Web: Supports	Web: AMP's visual representation of
		text has a sufficient contrast ratio.
Also applies to:		
EN 301 549 Criteria		
• 9.1.4.3 (Web)		
• 10.1.4.3 (Non-web document)		
• 11.1.4.3 (Open Functionality Software	e)	
• 11.1.4.3 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
<u>1.4.4 Resize text</u> (Level AA)	Web: Supports	Web: Text can be resized without
		assistive technology up to 200%
Also applies to:		without the loss of content or
		functionality in AMP.
EN 301 549 Criteria		
• 9.1.4.4 (Web)		
<ul> <li>10.1.4.4 (Non-web document)</li> </ul>		
• 11.1.4.4.1 (Open Functionality Software)		
• 11.1.4.4.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
<ul> <li>501 (Web)(Software)</li> </ul>		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
<u>1.4.5 Images of Text</u> (Level AA)	Web: Supports	Web: AMP uses text instead of images of text, except where it is essential.
Also applies to:		
EN 301 549 Criteria		
<ul> <li>9.1.4.5 (Web)</li> <li>10.1.4.5 (Non-web document)</li> <li>11.1.4.5.1 (Open Functionality Software)</li> <li>11.1.4.5.2 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>		
Revised Section 508		
<ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		



Criteria	Conformance Level	Remarks and Explanations
1.4.10 Reflow (Level AA 2.1 only)	Web: Supports	Web: All AMP content can be presented without loss of content or
Also applies to:		functionality at a width of 320 CSS pixels so that blocks of content can be
EN 301 549 Criteria		read without horizontal scrolling.
• 9.1.4.10 (Web)		
• 10.1.4.10 (Non-web document)		
<ul> <li>11.1.4.10 (Open Functionality Software)</li> <li>11.1.4.10 (Closed Software)</li> </ul>		
<ul><li>11.1.4.10 (Closed Software)</li><li>11.8.2 (Authoring Tool)</li></ul>		
<ul> <li>12.1.2 (Product Docs)</li> </ul>		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
<u>1.4.11 Non-text Contrast</u> (Level AA 2.1 only)	Web: Supports	Web: All user interface controls, and graphical elements provide sufficient
Also applies to:		contrast to identify components, states, and focus with a contrast of >=
EN 301 549 Criteria		3:1.
<ul> <li>9.1.4.11 (Web)</li> <li>10.1.4.11 (Non-web document)</li> <li>11.1.4.11 (Open Functionality Software)</li> <li>11.1.4.11 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>		
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
1.4.12 Text Spacing (Level AA 2.1 only)	Web: Supports	Web: AMP functions and content are not lost when changing text spacing.
Also applies to:		
EN 301 549 Criteria		
• 9.1.4.12 (Web)		
<ul> <li>10.1.4.12 (Non-web document)</li> <li>11.1.4.12 (Open Functionality Software)</li> </ul>		
• 11.1.4.12 (Closed Software)		
• 11.8.2 (Authoring Tool)		
<ul><li>12.1.2 (Product Docs)</li><li>12.2.4 (Support Docs)</li></ul>		
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
<u>1.4.13 Content on Hover or Focus</u> (Level AA 2.1 only)	Web: Partially Supports	Web: Most functionality in AMP properly handles additional content appearing on focus or hover with one
Also applies to:		exception:
EN 301 549 Criteria		<ul> <li>Tooltips cannot be dismissed with escape.</li> </ul>
• 9.1.4.13 (Web)		
• 10.1.4.13 (Non-web document)		
• 11.1.4.13 (Open Functionality Software)		
• 11.1.4.13 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
2.4.5 Multiple Ways (Level AA)	Web: Supports	Web: AMP provides more than one way to locate a web page, except where the
Also applies to:		web page is a step in a process.
EN 301 549 Criteria		
<ul> <li>9.2.4.5 (Web)</li> <li>10.2.4.5 (Non-web document) - Does no apply</li> <li>11.2.4.5 (Open Functionality Software) - Does not apply</li> <li>11.2.4.5 (Closed Software) - Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>	t	
Revised Section 508		
<ul> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		



Criteria	Conformance Level	Remarks and Explanations
2.4.6 Headings and Labels (Level AA)	Web: Supports	Web: AMP provides headings and
		labels that accurately describe the
Also applies to:		topic or purpose of the content they
		label.
EN 301 549 Criteria		
• 9.2.4.6 (Web)		
• 10.2.4.6 (Non-web document)		
• 11.2.4.6 (Open Functionality Software	)	
• 11.2.4.6 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
<ul> <li>501 (Web)(Software)</li> </ul>		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
2.4.7 Focus Visible (Level AA)	Web: Supports	Web: AMP provides a visible indication
		of keyboard focus for actionable
Also applies to:		elements on the page.
EN 301 549 Criteria		
• 9.2.4.7 (Web)		
• 10.2.4.7 (Non-web document)		
• 11.2.4.7 (Open Functionality Software)		
• 11.2.4.7 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
<ul> <li>602.3 (Support Docs)</li> </ul>		



Criteria	Conformance Level	Remarks and Explanations
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Web: Supports	Web: When AMP user interface components receive keyboard focus they are, at minimum, partially visible.
EN 301 549 Criteria – Does not apply		
Revised Section 508 – Does not apply		
2.5.7 Dragging Movements (Level AA 2.2 only)	Web: Supports	Web: AMP does not use dragging movements for interactive
EN 301 549 Criteria – Does not apply		functionality.
Revised Section 508 – Does not apply		
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Web: Supports	Web: The size of the targets in AMP meet the requirements of this
EN 301 549 Criteria – Does not apply		criterion.
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
3.1.2 Language of Parts (Level AA)	Web: Supports	Web: AMP does not contain passages
Also applies to:		or phrases of languages that differ from the language of the page.
EN 301 549 Criteria		
• 9.3.1.2 (Web)		
<ul> <li>10.3.1.2 (Non-web document)</li> </ul>		
<ul> <li>11.3.1.2 (Open Functionality Software) –</li> </ul>		
Does not apply		
<ul> <li>11.3.1.2 (Closed Software) – Does not</li> </ul>		
apply		
<ul><li>11.8.2 (Authoring Tool)</li><li>12.1.2 (Product Docs)</li></ul>		
<ul> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>		
Revised Section 508		
<ul> <li>501 (Web)(Software)</li> </ul>		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
3.2.3 Consistent Navigation (Level AA)	Web: Supports	Web: AMP provides consistent navigation across multiple pages
Also applies to:		within the product.
EN 301 549 Criteria		
<ul> <li>9.3.2.3 (Web)</li> <li>10.3.2.3 (Non-web document) - Does not apply</li> <li>11.3.2.3 (Open Functionality Software) - Does not apply</li> <li>11.3.2.3 (Closed Software) - Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>		
Revised Section 508		
<ul> <li>501 (Web)(Software) - Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) - Does not apply to non-web docs</li> </ul>		



Criteria	Conformance Level	Remarks and Explanations
3.2.4 Consistent Identification (Level AA)	Web: Supports	Web: AMP consistently identifies components with the same
Also applies to:		functionality consistently across the product.
EN 301 549 Criteria		
<ul> <li>9.3.2.4 (Web)</li> <li>10.3.2.4 (Non-web document) - Does not apply</li> <li>11.3.2.4 (Open Functionality Software) - Does not apply</li> <li>11.3.2.4 (Closed Software) - Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>		
Revised Section 508		
<ul> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		



Criteria	Conformance Level	Remarks and Explanations
3.3.3 Error Suggestion (Level AA)	Web: Supports	Web: AMP provides suggestions for
		fixing errors where an error can be
Also applies to:		identified, and a suggestion is
		appropriate.
EN 301 549 Criteria		
• 9.3.3.3 (Web)		
<ul> <li>10.3.3.3 (Non-web document)</li> </ul>		
<ul> <li>11.3.3.3 (Open Functionality Software)</li> </ul>		
• 11.3.3.3 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
<ul> <li>501 (Web)(Software)</li> </ul>		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
3.3.4 Error Prevention (Legal, Financial, Data)	Web: Supports	Web: AMP does not contain financial
(Level AA)		or legal transactions. Where user- controllable data is entered the user
Also applies to:		can change data and when detectable, error identification is provided.
EN 301 549 Criteria		
• 9.3.3.4 (Web)		
• 10.3.3.4 (Non-web document)		
• 11.3.3.4 (Open Functionality Software)		
• 11.3.3.4 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports	Web: AMP assists users to complete authentication by allowing the user to paste into the username and password fields and by identifying the field's input purpose. In addition, single- sign-on options are available that can be used with authentication apps which do not require a cognitive function test.



Criteria	Conformance Level	Remarks and Explanations
4.1.3 Status Messages (Level AA 2.1 only)	Web: Supports	Web: Status messages, such as success/results, progress, waiting
Also applies to:		states, or error messages, are indicated programmatically in AMP via
EN 301 549 Criteria		ARIA live region or appropriate roles.
• 9.4.1.3 (Web)		
• 10.4.1.3 (Non-web document)		
<ul> <li>11.4.1.3 (Open Functionality Software)</li> <li>11.4.1.3 (Closed Software) – Does not</li> </ul>		
apply		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
Revised Section 508 – Does not apply		



#### Table 3: Success Criteria, Level AAA

Notes: Level AAA criteria were not evaluated for this conformance report.

## **Revised Section 508 Report**

Notes:

### Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	AMP can be used by those without vision.
302.2 With Limited Vision	Supports	AMP can be used by those with limited vision.
302.3 Without Perception of Color	Supports	AMP can be used by those without perception of color.
302.4 Without Hearing	Supports	AMP can be used by those without hearing.



Criteria	Conformance Level	Remarks and Explanations
302.5 With Limited Hearing	Supports	AMP can be used by those with limited hearing.
302.6 Without Speech	Supports	AMP can be used by those without speech.
302.7 With Limited Manipulation	Supports	AMP can be used by those with limited manipulation.
302.8 With Limited Reach and Strength	Supports	AMP can be used by those with limited reach and strength.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	AMP can be used by those with limited language, cognitive, and learning abilities.

### Chapter 4: <u>Hardware</u>

Notes: Not Applicable



### Chapter 5: Software

Notes: Not Applicable

### Chapter 6: Support Documentation and Services

Notes: Information regarding Support Documentation and Services will be available in the Accessibility Conformance Report for our support site.

### EN 301 549 Report

Notes:

### Chapter 4: Functional Performance Statements (FPS)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Supports	AMP can be used by those without vision.
4.2.2 Usage with limited vision	Supports	AMP can be used by those with limited vision.



Criteria	Conformance Level	Remarks and Explanations
4.2.3 Usage without perception of colour	Supports	AMP can be used by those without perception of color.
4.2.4 Usage without hearing	Supports	AMP can be used by those without hearing.
4.2.5 Usage with limited hearing	Supports	AMP can be used by those with limited hearing.
4.2.6 Usage with no or limited vocal capability	Supports	AMP can be used by those without speech.
4.2.7 Usage with limited manipulation or strength	Supports	AMP can be used by those with limited manipulation and strength.
4.2.8 Usage with limited reach	Supports	AMP can be used by those with limited reach.
4.2.9 Minimize photosensitive seizure triggers	Supports	AMP does not contain flashing content.



Criteria	Conformance Level	Remarks and Explanations
4.2.10 Usage with limited cognition, language or learning	Supports	AMP can be used by those with limited language, cognitive, and learning abilities.
4.2.11 Privacy	Supports	AMP maintains the privacy of users.

### Chapter 5: Generic Requirements

Notes:

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required



Criteria	Conformance Level	Remarks and Explanations
5.1.3.1 Audio output of visual information	Not Applicable	AMP does not have closed functionality.
5.1.3.2 Auditory output delivery including speech	Not Applicable	AMP does not have closed functionality.
5.1.3.3 Auditory output correlation	Not Applicable	AMP does not have closed functionality.
5.1.3.4 Speech output user control	Not Applicable	AMP does not have closed functionality.
5.1.3.5 Speech output automatic interruption	Not Applicable	AMP does not have closed functionality.
5.1.3.6 Speech output for non-text content	Not Applicable	AMP does not have closed functionality.
5.1.3.7 Speech output for video information	Not Applicable	AMP does not have closed functionality.
5.1.3.8 Masked entry	Not Applicable	AMP does not have closed functionality.



Criteria	Conformance Level	Remarks and Explanations
5.1.3.9 Private access to personal data	Not Applicable	AMP does not have closed functionality.
5.1.3.10 Non-interfering audio output	Not Applicable	AMP does not have closed functionality.
5.1.3.11 Private listening volume	Not Applicable	AMP does not have closed functionality.
5.1.3.12 Speaker volume	Not Applicable	AMP does not have closed functionality.
5.1.3.13 Volume reset	Not Applicable	AMP does not have closed functionality.
5.1.3.14 Spoken languages	Not Applicable	AMP does not have closed functionality.
5.1.3.15 Non-visual error identification	Not Applicable	AMP does not have closed functionality.
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	AMP does not have closed functionality.



Criteria	Conformance Level	Remarks and Explanations
5.1.4 Functionality closed to text enlargement	Not Applicable	AMP does not have closed functionality.
5.1.5 Visual output for auditory information	Not Applicable	AMP does not have closed functionality.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not Applicable	AMP's interface is not closed to a keyboard.
5.1.7 Access without speech	Not Applicable	AMP does not have closed functionality.
5.2 Activation of accessibility features	Supports	AMP does not provide its own built-in accessibility features but is created in a way that platform and third-party assistive technology can access it.



Criteria	Conformance Level	Remarks and Explanations
5.3 Biometrics	Not Applicable	AMP does not rely on biological characteristics.
5.4 Preservation of accessibility information during conversion	Supports	AMP does not convert content.
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not Applicable	AMP does not contain mechanical controls.
5.5.2 Operable parts discernibility	Not Applicable	The product does not have any operable parts.
5.6 Locking or toggle controls	Heading cell – no response required	AMP does not contain mechanical controls.
5.6.1 Tactile or auditory status	Not Applicable	AMP does not contain locking or toggle controls.
5.6.2 Visual status	Not Applicable	AMP does not contain locking or toggle controls.



Criteria	Conformance Level	Remarks and Explanations
5.7 Key repeat	Not Applicable	AMP relies on platform software to supply key repeat.
5.8 Double-strike key acceptance	Not Applicable	AMP does not provide a keyboard or keypad.
5.9 Simultaneous user actions	Not Applicable	AMP does not require simultaneous user actions.

#### Chapter 6: ICT with Two-Way Voice Communication

Notes: Not Applicable

Chapter 7: ICT with Video Capabilities

Notes: Not Applicable

Chapter 8: <u>Hardware</u>

Notes: Not Applicable



Chapter 9: Web (see WCAG 2.1 section)

Notes: Not Applicable

Chapter 10: Non-Web Documents

Notes: Not Applicable

Chapter 11: Software

Notes: Not Applicable

#### Chapter 12: Documentation and Support Services

Notes: Conformance to Documentation and Support Services is covered in a separate accessibility conformance report.

Chapter 13: ICT Providing Relay or Emergency Service Access

Notes: Not Applicable

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