



How Federal Agencies Can Manage Accessibility at Scale

Federal departments and agencies manage complex ICT environments spanning websites, applications, documents, systems, and third-party products. Employees and members of the public rely on these technologies to work, access benefits and services, and complete essential tasks. Accessibility barriers can make these technologies harder for people with disabilities to use independently while increasing compliance risk and reporting demands.

Federal government challenges

Limited insight across a complex digital ecosystem.

Federal agencies manage distributed portfolios of websites, applications, intranets, documents, and mission systems. Without centralized data, accessibility risk can be difficult to track and prioritize across bureaus, offices, and programs.

Automated scanning alone cannot validate Section 508 compliance.

Automated tools can identify some accessibility issues, but they cannot fully assess conformance, assistive technology compatibility, or whether people with disabilities can complete essential tasks independently.

How Level Access helps

Agency-wide accessibility insight



Centralize monitoring, findings, workflows, and reporting so teams and leaders can track risk, remediation priorities, and progress across the agency.

Comprehensive accessibility testing



Combine continuous automated monitoring with expert manual testing and assistive technology validation to uncover barriers automated tools may miss, helping teams meet Section 508 compliance requirements.

Everyday content creation introduces new barriers.

Agencies continually produce reports, PDFs, forms, presentations, training materials, correspondence, and web content. Without accessible authoring practices, new barriers can appear as quickly as older ones are remediated.

Content accessibility at scale



Give content creators training, guidance, testing tools, and remediation support to embed accessibility into everyday content creation.

Section 508 responsibilities span teams, offices and roles.

Responsibility for accessibility can extend across CIO offices, Section 508 program managers and coordinators, acquisition teams, communications, developers, content owners, and program staff. Without shared workflows and defined ownership, accountability can become fragmented.

Accessibility governance and accountability



Establish repeatable processes, defined ownership, agency-wide reporting, and executive insight to coordinate Section 508 responsibilities and strengthen accountability.

Agency leaders need to demonstrate measurable progress.

Annual Section 508 reporting increases pressure to identify where risk exists, how remediation is progressing, and whether the program is maturing. Fragmented data can make progress difficult to demonstrate with confidence.

Executive reporting and program maturity



Use dashboards, risk tracking, program metrics, and strategic guidance to demonstrate continuous improvement and support agency accessibility goals.

Section 508 compliance needs to be sustained across the ICT lifecycle.

Accessibility responsibilities continue as agencies publish content, update systems, acquire technology, and introduce new digital services. Without ongoing monitoring, testing, training, and governance, new barriers can emerge and previously addressed issues can return.

Continuous accessibility management and expert support



Combine ongoing monitoring, governance, remediation workflows, training, testing, and expert guidance to maintain accessibility across the ICT life cycle and help teams determine what to address next.

Strengthen agency-wide accessibility and compliance

Level Access helps federal agencies build and mature Section 508 programs through a combination of technology, expert services, and strategic guidance.

[Talk to an accessibility expert](#) about your agency's Section 508 priorities, program maturity, and next steps.

