

Level Access AMP Accessibility Conformance Report International Edition

(Based on VPAT[®] Version 2.4)

Name of Product/Version: AMP (Level Access's Accessibility Management Platform)

Report Date: April 22, 2021

Product Description: The Accessibility Management Platform, or AMP, is your organizational command center, solving the complexity and challenges of enterprise-wide management so you can quickly and efficiently build, test, and maintain accessible systems. AMP's powerful testing engine and workflow, intelligent reporting, and accessible development best practices, allow organizations to build, test, and maintain accessible software quickly and efficiently.

Contact Information: info@levelaccess.com

Notes: Testing was performed on Microsoft Windows 10 PCs with Google Chrome and Firefox.

Evaluation Methods Used: Evaluation of AMP involved a combination of manual and functional testing. Level Access (Level) comprehensively tested a selection of pages representative of AMP using a testing methodology that is aligned with the Web Accessibility Conformance Evaluation Methodology 1.0. Assistive technology, including a screen reader (JAWS), screen magnification (ZoomText), and speech recognition (Dragon), was used along with exclusive use of the keyboard, manual inspection of code and review of Accessibility API output to determine support for the WCAG, Section 508, and EN 301549 criteria.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe , - V3.1.1 (2019-11)	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.1.1 Non-text Content</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web: AMP provides appropriate text equivalents to all non-text content. Decorative content is marked as decorative, except for the following which there is an alternative view for:</p> <ul style="list-style-type: none"> • A few redundant non-text elements in exported PDF documents are not marked as decorative. There are alternative methods of viewing the same content in the PDF and these images do not pose a barrier to access.
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	<p>Web: Supports</p>	<p>Web: AMP does not contain either audio-only or video-only content.</p>

<ul style="list-style-type: none"> 602.3 (Support Docs) 		
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.2.2 (Web) 10.1.2.2 (Non-web document) 11.1.2.2 (Open Functionality Software) 11.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web: AMP does not contain pre-recorded synchronized media.</p>
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.2.3 (Web) 10.1.2.3 (Non-web document) 11.1.2.3.1 (Open Functionality Software) 11.1.2.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web: AMP does not contain pre-recorded synchronized media.</p>
<p><u>1.3.1 Info and Relationships</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p>	<p>Web: Supports</p>	<p>Web: AMP correctly conveys information, structure, and relationships, such as those communicated by</p>

<ul style="list-style-type: none"> ● 9.1.3.1 (Web) ● 10.1.3.1 (Non-web document) ● 11.1.3.1.1 (Open Functionality Software) ● 11.1.3.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		<p>headings, lists, data tables, and forms. A few items which materially conform, but could be improved are:</p> <ul style="list-style-type: none"> ● The Use Case PDF export use tables are missing table header cells in the scorecard and problem/summary tables. The same information is provided alternatively in HTML and linked from the same page as the PDF. ● In a few locations, such as Asset Testing Control, the heading level may be less than ideal, but does communicate each heading. However, it could be improved for clarity of structure. ● Nested standards that appear on the best practice page's standards tab use list structures with one item each when multiple list items are at the same level and should be in the same nested list item. The proper hierarchy is conveyed although ideally, these items would be in a single list.
<p><u>1.3.2 Meaningful Sequence</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.2 (Web) ● 10.1.3.2 (Non-web document) ● 11.1.3.2.1 (Open Functionality Software) ● 11.1.3.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web: AMP provides content in a meaningful sequence to support navigation and correct reading order.</p>

EN 301 549 Report

Notes:

Chapter 4: [Functional Performance Statements \(FPS\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Supports	AMP can be used by those without vision.
4.2.2 Usage with limited vision	Supports	AMP can be used by those with limited vision.
4.2.3 Usage without perception of colour	Supports	AMP can be used by those with limited vision.
4.2.4 Usage without hearing	Supports	AMP can be used by those without perception of color.
4.2.5 Usage with limited hearing	Supports	AMP can be used without hearing.
4.2.6 Usage with no or limited vocal capability	Supports	AMP can be used by those who are hard of hearing.
4.2.7 Usage with limited manipulation or strength	Supports	AMP can be used by those without speech.
4.2.8 Usage with limited reach	Supports	AMP can be used by those with limited manipulation.
4.2.9 Minimize photosensitive seizure triggers	Supports	AMP can be used by those with limited reach and strength.
4.2.10 Usage with limited cognition, language or learning	Supports	AMP can be used by those with limited language, cognitive, and learning abilities.
4.2.11 Privacy	Supports	AMP maintains the privacy of users.

Chapter 5: [Generic Requirements](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required

5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13.
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6.
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Not Applicable	AMP does not have closed functionality.
5.1.3.2 Auditory output delivery including speech	Not Applicable	AMP does not have closed functionality.
5.1.3.3 Auditory output correlation	Not Applicable	AMP does not have closed functionality.
5.1.3.4 Speech output user control	Not Applicable	AMP does not have closed functionality.
5.1.3.5 Speech output automatic interruption	Not Applicable	AMP does not have closed functionality.
5.1.3.6 Speech output for non-text content	Not Applicable	AMP does not have closed functionality.
5.1.3.7 Speech output for video information	Not Applicable	AMP does not have closed functionality.
5.1.3.8 Masked entry	Not Applicable	AMP does not have closed functionality.
5.1.3.9 Private access to personal data	Not Applicable	AMP does not have closed functionality.
5.1.3.10 Non-interfering audio output	Not Applicable	AMP does not have closed functionality.
5.1.3.11 Private listening volume	Not Applicable	AMP does not have closed functionality.
5.1.3.12 Speaker volume	Not Applicable	AMP does not have closed functionality.
5.1.3.13 Volume reset	Not Applicable	AMP does not have closed functionality.
5.1.3.14 Spoken languages	Not Applicable	AMP does not have closed functionality.
5.1.3.15 Non-visual error identification	Not Applicable	AMP does not have closed functionality.
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	AMP does not have closed functionality.
5.1.4 Functionality closed to text enlargement	Not Applicable	AMP does not have closed functionality.
5.1.5 Visual output for auditory information	Not Applicable	AMP does not have closed functionality.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16.
5.1.6.2 Input focus	Not Applicable	AMP is not closed to keyboards.
5.1.7 Access without speech	Not Applicable	AMP does not have closed functionality.
5.2 Activation of accessibility features	Not Applicable	AMP does not provide its own built-in accessibility features but is created in a way that platform and third-party assistive technology can access it.
5.3 Biometrics	Not Applicable	AMP does not rely on biological characteristics.

5.4 Preservation of accessibility information during conversion	Not Applicable	AMP does not convert content.
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not Applicable	AMP does not contain mechanical parts.
5.5.2 Operable parts discernibility	Not Applicable	AMP does not contain mechanical parts.
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not Applicable	AMP does not contain mechanical locking or toggle controls.
5.6.2 Visual status	Not Applicable	AMP does not contain mechanical locking or toggle controls.
5.7 Key repeat	Not Applicable	AMP relies on platform accessibility features to supply key repeat.
5.8 Double-strike key acceptance	Not Applicable	AMP does not provide a keyboard or keypad.
5.9 Simultaneous user actions	Supports	AMP does not require simultaneous user actions.

Chapter 6: [ICT with Two-Way Voice Communication](#)

Notes: Not Applicable

Chapter 7: [ICT with Video Capabilities](#)

Notes: Not Applicable

Chapter 8: [Hardware](#)

Notes: Not Applicable

Chapter 9: [Web \(see \[WCAG 2.1 section\]\(#\)\)](#)

Notes:

Chapter 10: [Non-Web Documents](#)

Notes: Not Applicable

Chapter 11: [Software](#)

Notes: Not Applicable

Chapter 12: [Documentation and Support Services](#)

Notes: Conformance to Documentation and Support Services is covered in a separate accessibility conformance report.

Chapter 13: [ICT Providing Relay or Emergency Service Access](#)

Notes: Not Applicable